**Our Improvement Priorities**

* **Enhance GP Access**
* **Reduce unplanned admissions**
* **Improve patient choice**
* **Demonstrate effective care**
* **Develop collaborative, innovative working**

**Our Operating statement**

* **Established 4 Partner Practice**
* **Member of North Yorkshire and York CCG and Heartbeat Alliance.**
* **High quality general medical services and enhanced services to our population of patients**
* **List size is 8,500 and continues to grow**
* **We will monitor our workload and provision of services and adapt accordingly**
* **Our goal is to be safe, effective and responsive in terms of the healthcare we provide and the business we run**
* **Deliver best practice**
* **Collaboration with patients and key stakeholders**
* **We will encourage and reflect on feedback**
* **We will maintain an educational environment for our learners and encourage personal development of all our team members**